



Insurance and Financial Policy

Upon establishing a plan of treatment with your audiologist, the following financial steps are executed for the delivery of your care. It is usual and customary to pay for professional services when rendered.

At the time of your office visit, we will ask you for information regarding your insurance and payment for services to be provided to you.

The patient is responsible for the complete cost of the hearing device(s) or system; however, Physicians Hearing Services accepts a two part-payment plan. You are able to pay half the cost at the time of order and the other half at the time of delivery.

Physicians Hearing Services will assist with insurance benefit verification and billing as a courtesy service to our patients.

If you are unsure of your health insurance hearing benefits, please call them today to discuss the benefits available to you. Please note that most health insurances do not provide hearing aid benefits.

If your insurance pays towards the cost of your hearing system, the insurance payment will be applied to your patient account balance and the remaining portion (if applicable) will be refunded to you.

Verification of benefits does not guarantee payment—this is the policy of your health insurance, not of Physicians Hearing Services.

The Physicians Hearing Services insurance and financial policy allows every patient a 6-week, risk-free trial. A full refund will be processed if the hearing device(s) were not successful within the trial period.

Physicians Hearing Services has additional financing options available, if required.

Please ask our staff if you have any additional questions or if you need your insurance contact information.

